



HOW TO CANCEL A PROGRAM

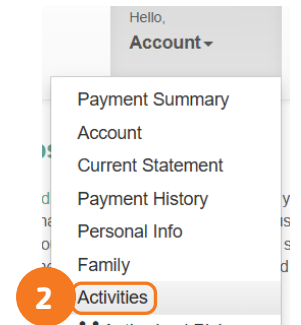
Once you submit the cancellation request, you will remain enrolled through the end of the current month. Example: If you cancel on October 10, you will continue to participate in the program through the end of October and will not be charged starting in November. If you need additional assistance, please reach out to your Program Director or Welcome Center.

1. Log In.

Go to ymcagranite.sgasoftware.com or scan the QR code to sign into your Granite YMCA member account.

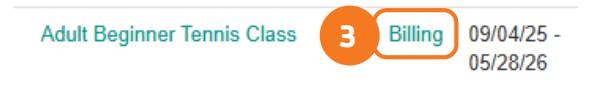
2. Go to Activities.

From the top navigation, click **Account**, and then choose **Activities**.



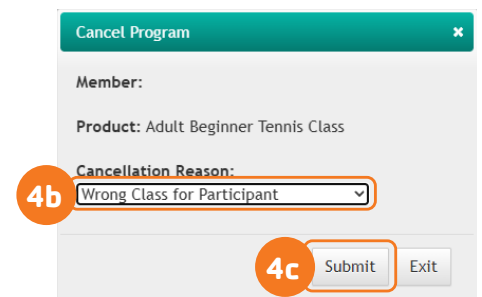
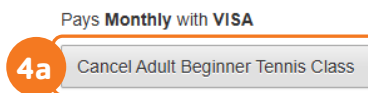
3. Locate Your Program.

Scroll down to the list of activities you're currently enrolled in. Find the program you want to cancel and click **Billing**.



4. Cancel Your Program.

- Click **Cancel**.
- Select Cancellation Reason in the popup.
- Click **Submit**.



5. Confirm Cancellation.

A final confirmation popup will appear. Click **Cancel** to confirm.

